

## Environmental Policy and Activities for the year 2026

The Mediterranean Palace Hotel is located in the center of Thessaloniki, the second-largest city in Greece, which constitutes a major tourist destination as well as a key reference point for commercial and economic activities and exhibitions at both national level and across the wider Balkan region.

The Mediterranean Palace Hotel is a five-star hotel that brings together the finest characteristics of Thessaloniki: its vibrant cosmopolitan atmosphere, a refined sense of tranquility, and warm, traditional hospitality.

Luxury and style, combined with its strategic location at the heart of the city's commercial and business center, make Mediterranean Palace a unique destination. Just a few steps inside are enough to captivate the visitor. The inspiration for the lobby's décor is drawn from the aristocratic atmosphere of Thessaloniki in the 1930s. The hotel's facilities are fully equipped in accordance with modern comfort standards.

Mediterranean Palace Hotel holds ISO 22000:2018 and HACCP certifications, which are international standards for food safety, covering all stages of the supply chain from farm to fork (production, processing, packaging, transportation, and sale). These standards focus on supply chain transparency and are aligned with the Codex Alimentarius.

At the core of the Mediterranean Palace philosophy lies respect for the environment, people, the local community, and the city's culture. In this context, the hotel has established an Environmental Policy focusing on the following priorities:

- Compliance with applicable national environmental legislation
- Adoption of and compliance with standards related to food safety and supply chain transparency (ISO 22000:2018 and HACCP)
- Awareness, information, and training of staff and guests regarding the hotel's environmental commitments
- Encouragement of staff and guests to actively participate in the hotel's environmental management practices
- Systematic internal evaluation of environmental and socio-cultural actions
- Proper management of energy resources, reduction of energy and water consumption, CO<sub>2</sub> emissions, and overall improvement of environmental performance
- Adoption of environmental and social objectives and actions
- Awareness, information, and training of staff on proper waste management
- Planning and implementation of recycling in all hotel areas
- Cooperation with suppliers that apply an Environmental Management System or adhere to the hotel's environmental and social policy principles
- Creation, strengthening, and management of trust-based relationships at social, partnership, and customer levels
- Promotion of environmental, cultural, and social initiatives in the wider Thessaloniki area

- Enhancement of the hotel's image among the general public, the local community, and potential investors by highlighting its environmental awareness and sustainable operation
- Annual review and update of the hotel's Environmental Policy

Within the framework of improving its environmental performance, Mediterranean Palace has focused on the following areas:

#### ❖ Energy

Motion sensors in common areas and timers in outdoor areas; room key card systems for electricity supply; magnetic contacts on room windows to control air-conditioning units; energy-saving lighting throughout the property; energy audits conducted in accordance with the existing regulatory framework; monitoring and rational energy management; thermal insulation and double-glazed windows; replacement of electrical equipment with A+ energy-class appliances when required; training, information, and awareness initiatives for staff and guests on energy conservation; adoption of minimum and maximum temperature policies for heating and cooling; promotion of alternative means of transportation; building design that facilitates natural ventilation and reduces energy loss; use of natural gas to cover part of the hotel's operational needs.

#### ❖ Water

Replacement of equipment (sanitary ware and washing machines) when required, in accordance with Green Key requirements; regular checks for leaks in taps, toilets, and swimming pool; use of sensors in public restrooms; awareness, information, and training of staff on rational water use (at least two sessions per year); guest information on responsible water use (Wash on Demand practice).

#### ❖ Waste

Waste separation in accordance with national legislation across all operational areas; efforts to reduce the consumption of materials that generate high volumes of waste; cooperation with companies or organizations implementing special waste management programs (used cooking oil, batteries, lamps, and packaging); cooperation with the non-profit organization "Kathara Heria" for soap recycling; staff awareness and training on proper waste management; encouragement of guest participation in recycling practices.

#### ❖ Food & Nutrition

Procurement of products in accordance with the Greek Breakfast program (PDO, PGI, local, or fair-trade products) to promote regional gastronomy and reduce food miles (seasonal and local products); availability of vegetarian meal options; provision of meals for special dietary needs (e.g. gluten-free), including allergen information; staff awareness and training to reduce food waste; promotion of the Mediterranean diet.

#### ❖ Information, Training & Awareness

Information and awareness initiatives for staff and guests through signage related to proper management of energy, water, and waste; encouragement of environmentally friendly transportation methods (bicycles, public transport, etc.) and participation in



relevant activities; information on visits to natural areas, archaeological sites, and museums highlighting the environmental and cultural heritage of Thessaloniki and Greece; promotion via the hotel's website of annual cultural and environmental events taking place in Thessaloniki (e.g. Thessaloniki International Fair, Thessaloniki Festival); continuous staff training and education; promotion of Blue Flag beaches; initiatives supporting environmental and social priorities.

#### ❖ Management & Operations

The hotel has appointed an Environmental Management Officer responsible for monitoring compliance with the Environmental Policy, participating in meetings with Management to provide updates on the environmental program, evaluating the policy on an annual basis, and informing, training, and raising awareness among staff regarding environmental commitments and initiatives (use of environmentally friendly detergents, proper management of energy, water, and waste). Additionally, the hotel promotes environmental and cultural programs and actions and uses environmentally friendly materials in both operations and infrastructure.





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